

AEOS Locker Management in the Financial sector

Confidentiality is one of the most important matters for organizations in the financial sector. Securing confidential hardcopy documents and managing authorizations for who is allowed to access the cabinets with confidential documents is therefore essential. Additionally, the financial sector is one of the front-runners when it comes to 'agile working', meaning that employees don't have their own desk, but change their office and desk on a daily basis. A clean or clear desk policy is essential when it comes to agile working, as well as a safe place to store personal items.

Implementing AEOS Locker Management has enabled several companies in the financial sector to comply with privacy and confidentiality regulations and support 'agile working' using their current RFID card.



The case

A multinational bank approached us in their quest to manage hardcopy documents, as their strict privacy regulations required that only selected employees are allowed to access certain classified documents from important customers. Both cabinets with important papers and post boxes needed to be secured.

In addition, the company wanted to offer their employees a convenient way of storing their desk items, due to the recently adopted smart working philosophy. Employees will no longer have their own desk and are therefore required to store their desk items in a locker. This specific bank has the policy that if you leave your desk for more than 60 minutes, you have to clear the desk so someone else can use it. A safe place to temporarily store laptops and personal belongings was needed. However, the company cannot provide each employee with a permanent locker due to space constraints. Lockers will have to be used dynamically.

All employees use MIFARE DESFire access cards for accessing the global offices and for network access, hence the company preferred a system that would allow the employees to use their MIFARE DESFire card for accessing the lockers and classified documents as well. Security officers required a system that would not only provide data on who is using which locker, but also on historical data; in other words, who has accessed which documents and when.

The solution

The bank opted for AEOS Locker Management, as it is the only system available that can meet their demanding safety and convenience standard. A Nedap certified business partner carried out the consultancy and implementation. The bank enjoys the following advantages:

- Employees open their lockers, post boxes and cabinets by simply holding their MIFARE DESFire card close to the door. This makes the system intuitive and convenient. A red/green led indicator shows the availability of the compartments.
- Only authorized employees can access the cabinets with important papers. AEOS Locker Management allows to authorize multiple people per lock.
- Using lockers dynamically enabled the bank do cut the total number of lockers in half compared to assigning permanent lockers.
- Security officers have insight in current and historical usage data of all compartments via their standard web browser.



Best integrated system

The security manager of the bank says:

“In our business you have to be sure that the solution you choose will be accepted by the users, otherwise implementing it is a waste of time. AEOS Locker Management has exceeded our expectations. Our employees find it very convenient to use. Personally – as a security manager – I think it is the best integrated system available. I chose AEOS Locker Management for its superior integration with other security disciplines, including our MIFARE DESFire card.”

Project

A multinational bank

Challenge

*Compatibility with current MIFARE DESFIRE cards
Insight in usage required
Comply with strict safety and privacy regulations
User-friendly system required
Agile working with several global offices*

Solution

AEOS Locker Management

Result

- Integration with acces control
- Historical and live usage data available
- Intuitive system, requires no instructions.
- Support of 'smart working'