

AEOS Locker Management in the Public sector

Governmental organizations are often faced with severe rules and regulations regarding privacy. Confidential hardcopy documents have to be stored safely and only authorized people should have access to these documents. Furthermore, the public sector is a front-runners regarding 'agile working', implying that employees don't have their own desk, but change their office location and desk on a daily basis. A clean or clear desk policy is essential when it comes to agile working, as well as a safe place to store personal items.

Implementing AEOS Locker Management has enabled several organizations in the public sector with several kinds of access cards to comply with privacy and confidentiality regulations and support 'agile working'.



The case

A local governmental department approached us for their new 'agile working' environment, which they wanted to adopt to create extra desk space without expanding their office. Employees will no longer have a private desk, but will use the desks dynamically, as many of them are not in the office on a daily basis anyway. If employees leave their desk for more than 1 hour, they are supposed to clean the desk to make it available for other employees. The facility managers searched for a locker system that can work just as dynamically, to provide a secure and convenient way of storing the personal desk items. Additionally, the management required that important confidential papers of citizens and expensive office equipment such as beamers will be stored in such a way, that only authorized personnel can access them.

Additionally, the department wanted to renew their lockers for visitors. They would like to have electronic lockers, as the keys of their current mechanical lockers were frequently lost.

All employees carry a MIFARE DESFire card to access the building. The facility managers required a keyless environment that would not only support their MIFARE DESFire card, but also a system that would take away the need to provide a private locker for every employee, considering the lack of space. Additionally, they preferred a low maintenance system that can provide clear insight in locker use.

The solution

The governmental department opted for AEOS Locker Management. A Nedap certified business partner carried out the consultancy and implementation. The employees enjoy the following advantages of AEOS Locker Management:

- All employees have a special suitcase for their desk items, that perfectly fits in a locker. Lockers are accessed by simply holding a MIFARE DESFire access card close to the door. This ensures that employees don't have to queue in front of a terminal and that all workers know how to use the system without instructions.
- A red/green indicator shows the available lockers.
- AEOS Locker Management ensures that employees don't occupy their locker unnecessarily, reducing the number of required lockers.
- Important papers and valuable office items are stored in a cabinet, secured by AEOS Locker Management. Only authorized personnel can open the cabinet by holding their MIFARE DESFire access card close to the cabinet door. All events are logged.
- The entire office is a keyless environment.
- A software solution that is accessed using a normal web browser provides insight in current and historical usage of all lockers. The software can be accessed from any computer without installing software.



Best integrated system

The facility manager of the department says:

"We made the right choice by opting for AEOS Locker Management. It supports our smart working philosophy and does so in a very user-friendly way. I'm happy that it requires no instructions, it's so intuitive. And finally, keys are a thing of the past in our office"

Project

A government department

Challenge

*Support agile working
Control access to cabinets
Integrate with MIFARE DESFire*

Solution

AEOS Locker Management

Result

- Integration with access control
- Limited number of required lockers
- Historical and live usage data available
- Easy management
- User-friendly system